

 सत्यमेव जयते	प्रधानआयुक्तकार्यालय, Office of the Principal Commissioner सीजीएसटीएवंकेन्द्रीयउत्पादशुल्क,वडोदरा-I, CGST & Central Excise, Vadodara-I, जीएसटीभवन, रेसकोर्ससर्कल, वडोदरा-390007 GST Bhawan, Race Course Circle, Vadodara-390007	
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24-09-2026

Tender call Notice

Sealed tenders/bids are hereby invited from eligible local firms and vendors based in Vadodara for providing comprehensive printer and scanner repair services for the CGST & Central Excise Vadodara-I Commissionerate. This procurement process pertains to service requirements for the financial year 2026-27. Interested bidders are requested to submit their formal technical and financial proposals in accordance with the prescribed terms, conditions, and deadlines.

Based on technical assessments conducted by resident engineers, the following printers have been identified with operational failures and require component replacements: -

Printer Problem List			
S. No.	Printer Model	Problem/Fault	Serial No.
1	HP 1020 Plus	USB Port problem	CNCHD15889
2	HP 1018	Not Responding & Paper not picking (Paper pickup roller replacement)	VNC3B13545
3	HP 1020 Plus	Teflon replacement	CNCH192235
4	HP 1018	Not sensing/No Print (motherboard issue)	VNC3R07037
5	HP M126nw	Paper not picking (Paper pickup roller replacement)	CNBHKSD6P5
6	HP 1020 Plus	Paper feed & not responding (motherboard issue)	CNCHD16826
7	HP P1007	USB not sensing	VNF6P05819
8	HP P1007	No power (motherboard issue)	VNFX07358
9	HP 1020 Plus	Replace Teflon	CNCFY38574
10	EPSON L3110	No rollers/print issue	X5DZ358374
11	HP P1007	Print slow- 10-50 seconds each print	VNFX07337
12	HP P1007	Print after paper stuck	VNFX106583
13	HP P1007	Slow Print Start- 25 seconds	VNFX07352
14	HP P1007	Slow printing & Teflon break	VNFX108347

15	HP M1208 DW	Teflon break & fuse issue	VNM1C20319
16	HP P1007	Full Black print (Hardware related issue)	VNM1C56629
17	EPSON	No color print	X5DZ358374
18	Laser jet pro MFP M216 nw	Noise & paper not pick up (Paper pickup roller replacement)	CNBKK5D6KH
19	HP P1108	Teflon break	VNF3239387
20	HP P1007	Teflon break	VNFN506021
21	HP P1007	Cartridge struck	VNF6X24150
22	M 208 DW	Black Print & fusser must be checked	VNM1C56629
23	HP P1007	Cartridge Struck and body change	VNFN108348
24	M 208 DW	Paper Stuck, already repaired before since then not working	VNM1C10077
25	HP MFP M126nw	Pickup roller replacement	CNBKK5D6JN

Scanner Problem List

S. No.	Scanner Model	Problem/Fault	Serial No.
1.	HP Scanjet Enterprise Flow 7500	No Power	SGOAE11028
2.	Scanjet Pro 2000 S1	No Power	CN98AA1025
3.	Scanjet Pro 2000S2	No Power	CN34CC201F
4.	HP Scanjet Enterprise Flow 7500	Stuck Scan / Hanging	SG9BT1102X

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TERMS AND CONDITIONS FOR PRINTER AND SCANNER REPAIR SERVICES

- 1. Replacement of Spare Parts:** All faulty components must be replaced strictly with genuine, brand-new original parts.

2. **Equipment Inspection & Quotation Submission:** A detailed inventory specifying the printer and scanner models, serial numbers and fault assessments is available for reference. Bidders are invited to inspect the equipment at the office of the undersigned and submit comprehensive quotations indicating the total repair cost per unit.
3. **Price Finality:** The repair cost submitted by the vendor shall be treated as final and binding. No additional charges or cost escalations will be entertained under any circumstances following completion of the service.
4. **Payment Terms:** Payment shall be initiated and disbursed only upon successful and satisfactory completion of the required repair services for the respective device(s).
5. **Vendor Liability for Damages:** Any accidental damage caused to the equipment during handling, transit, or repair shall be the sole liability of the vendor, who shall restore or replace the affected device at their own expense.
6. **Turnaround Time & Quality Guarantee:** All repairs must be completed within 10 business days from the date of contract initiation. In the event that the defect persists after servicing, no payment shall be disbursed for the affected device.

The price in the bid should be quoted as per the scope of the service including all taxes and other charges as applicable. The tender/bid should reach the office of the undersigned on or before 5th October 2026 by 4 PM. The tender will be opened on 6th October 2026 at 11 AM in the office of the under signed.

Bidders must submit all relevant documentation alongside their proposal, including proof of a **minimum of five (5) years of industry experience** and **records of at least three (3) successfully completed service contracts**. The undersigned reserves the right to disqualify any bidder based on evaluation of received documents, or to accept or reject any or all bids without assigning any reason whatsoever.

Assistant Commissioner
(Room No. 14, HQ Systems)
CGST & C.Ex. Vadodara-I Commissionerate
Vadodara Zone.

Copy forwarded for information and necessary action (on being part of Local Purchase Committee, LPC):

1. The Assistant Commissioner (Admin) CGST & C.Ex. Vadodara-I Commissionerate, Vadodara Zone.
2. The Assistant Commissioner (Div-II) CGST & C.Ex. Vadodara-I Commissionerate, Vadodara Zone.